



Why Clients in Healthcare and Human Services Choose Us



"I truly believe you are #1 in the business. I love working with your team. Their professionalism and dedication go above and beyond to assist my requests for patients and parents."



"Collaborative relationship between our organizations. Very responsive and quick communication. Commitment to the broader goal of language justice."

"The service has been excellent, and the availability is wonderful, especially for last minute add on patients."



"Staff and families both love working with your interpreter. She has made many difficult situations a lot easier with her sincerity, flexibility, and overall positive attitude."



"I just wanted to reach out to say THANK YOU to the three incredible interpreters from your team who provided interpretation for our event this week! This event was specifically designed to support new and expecting families in the area who speak Haitian Creole, so it absolutely would not have been possible without their support."

They truly went above and beyond by really jumping in and engaging with the spirit of the event. Thank you for the important work that you all do!"



"The schedulers are so responsive with every email that is sent and always respond quickly. Even with the rescheduling, cancelling, flexing times of appointments, all of the schedulers are very accommodating and try to fill each request. We have been able to secure same day, last minute interpreters with as little as an hour or two notice: no request is too challenging for the team to not try to fill."



"Your interpreter was extremely helpful with helping us get information to a family that was not pleasant to hear. She stayed with the family and helped the nursing staff long after her assigned time was over. She was very personable with the family and very supportive of their concerns and questions. She communicated information to the medical team that was very helpful in moving forward with our difficult conversation. When I left at the end of my shift, she gave me a hug to help support me through this time as well. I am not the only one who noticed her care and concern for the family. Our supportive care team [and] our neonatology team have all commented to me today of how wonderful she was. The nurses that I reported off to last night also commented on her support and commitment to the family and staff."



"He worked with me and a family from Nepal for the past three days, during very difficult conversations, including discussions of end-of-life care and hospice. He was an absolute GOD SEND not only for me, but for this family. His professionalism during these conversations was unmatched, his ability to interpret and relay information both ways was incredible, and he clearly bonded with the family, and they trusted him. Emotions were running high during many conversations (understandably) and he was able to de-escalate situations while appropriately relaying communication. I absolutely could NOT have done my job without him. The family had expressed frustrations about miscommunication with another provider many times, so knowing that he would be there to help effectively guide and counsel the family during tough conversations made me feel so relieved. Additionally, he stayed well past his scheduled time every day, to make sure the family was comfortable, and all questions had been answered before he left. Again, there is no way that I would have been able to do my job without him and I just wanted to let you know what a valuable member of the team he is."

